



**IMPORTANT WATER SERVICE UPDATE!**



**HARRIS COUNTY**

**MUNICIPAL UTILITY DISTRICT 82**

# COMMUNITY NEWS

FALL 2025





# IMPORTANT WATER SERVICE UPDATE!



## NEW WATER OPERATOR FOR HCMUD 82 - **MMIA**



HCMUD 82 has recently changed its customer service and Water Operations company to M. Marlon Ivy & Associates (MMIA), as part of our ongoing commitment to providing high quality customer service. MMIA is very pleased to be your new Water Operator and is looking forward to a long and lasting relationship!

### WHAT THIS MEANS FOR YOU:



Starting **September 12, 2025**, all billing, collection, and inquiries should be directed to MMIA.

**Payment for your September 2025  
water bill must be mailed to:**

**HC MUD 82  
P.O. Box 9  
Spring, TX 77383**



**Important:** Continue to make your payment payable to  
HC MUD 82

We will soon have electronic payments set-up and will  
notify you when they are available!



# IMPORTANT WATER SERVICE UPDATE!



## NEW CUSTOMER SERVICE INFO

Customer service calls to 281-651-1618 are answered 24 hours a day and 24 hour emergency service is provided 365 days a year.

The office hours are Monday through Friday 9:00 AM to 5:00 PM.

For your convenience there is also a drop slot located beside the front door where payments can be dropped off after hours.



**Water Emergency?  
Call 281-651-1618**

**Scan to visit  
the MMIA  
website:**



**(281) 651-1618**



Physical Address  
19333 Haude Road  
Spring, TX 77388



Mailing Address  
P.O. Box 9  
Spring, TX 77383



[WWW.MMIA.CO](http://WWW.MMIA.CO)



# District Information

## Board Meetings

**When:**

Fourth Monday of each month

**Where:**

3200 Southwest Freeway, Houston, Texas 77027.  
Allen Boone  
Humphries  
Robinson LLP  
Offices

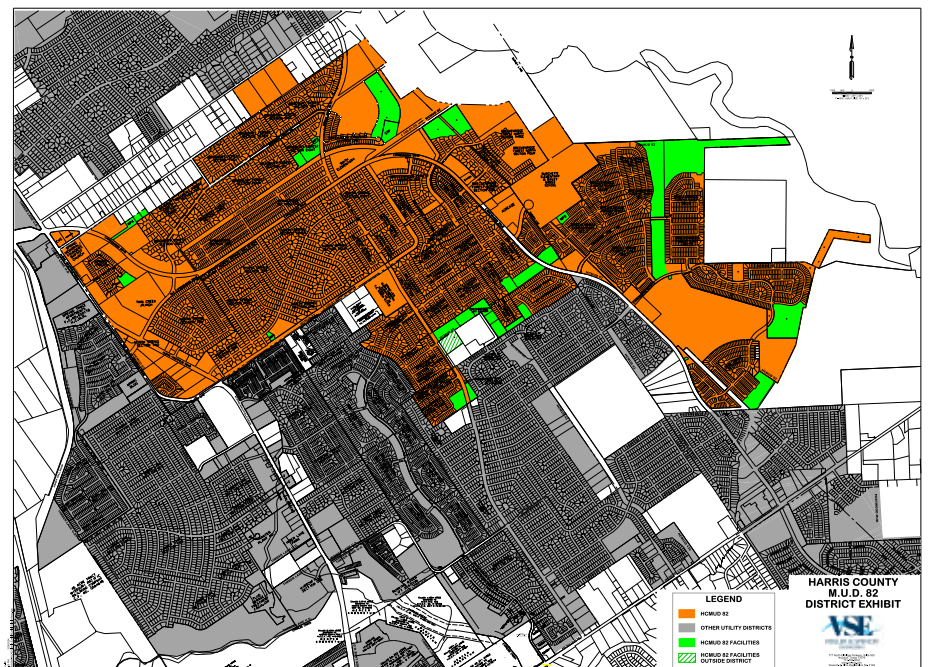
Harris County Municipal Utility District No. 82 was created by order of the Texas Water Rights Commission, now the Texas Commission on Environmental Quality, on May 30, 1973, to purchase, construct, operate and maintain all works, improvements, facilities and plants necessary for the supply and distribution of water; the collection, transportation, and treatment of wastewater; and the control and diversion of storm water.

MUD 82 provides water and sewer services via three water plants and a state of the art wastewater treatment plant to residential homes, businesses and Spring ISD schools located within the district. Other management responsibilities include garbage collection, recycling and maintaining security for the district facilities. The Board was recognized by AWBD in 2011 for its efforts in water conservation.

The District is located in northern Harris County approximately 23 miles north of the central business district of the City of Houston and contains approximately 2,219 acres of land.

## District Website

Visit our website to view meeting documents, announcements, and more:





## PROJECT UPDATE:

# NEW WATER PLANT!

Water Plant Number 4 is nearing completion. The facility will produce approximately 1,200 gallons per minute of water from the Evangeline Aquifer from depths of 900 feet to 1,200 feet below ground. The facility will also include a 280,000 gallon storage tank, two 15,000 gallon hydro-pneumatics tanks, a 600 kW natural gas backup generator, and associated pumps and electrical control systems.

## HCMUD 82 SUPPORTING LOCAL SCHOOLS

The Board of Directors for Harris County MUD 82 have approved an agreement with the Harris-Galveston Subsidence District for their Water Conservation School Program for the 2025-2026 school year. The District will be sponsoring 150 water conservation kits for local students.

This program is designed specifically for 3rd through 6th graders to help them understand where their water comes from and why it's a valuable resource. The kits provide hands-on activities to teach them about the water cycle and how to be smart about water use.

Our goal is to help these students learn good water conservation habits that they can use for the rest of their lives. We are proud to be able to provide 75 kits to students at Gloria Marshall Elementary and another 75 kits to students at Eugene Smith Elementary.

Through the support of sponsors like our water district, this important educational program is available to teachers and students at no cost.



### WATER CONSERVATION SCHOOL PROGRAM



Learn more about the program:  
[www.smarteraboutwater.org](http://www.smarteraboutwater.org)


# SIGN UP FOR



The District has Smart Meter technology installed throughout the community. These devices are a great tool for water conservation, as they can be linked to an online portal called “**Eye On Water**” where residents can monitor their usage, and be notified of leaks.



CURRENT LEAKS

**Ongoing Leak**  
Continuous flow of **0.50 gallons per hour.**  
HOME

## RESIDENT BENEFITS

- Website and Mobile App to manage your account
- Accurate meter read - only pay for your usage
- Proactive water conservation
- Access to personal usage data (daily, weekly, monthly and yearly intervals)
- Set up warnings/alerts (high usage, continuous usage or leaks)

## DISTRICT BENEFITS

- Reduce operational costs by eliminating the need to manually read meters and reduce errors in billing information
- Provide greater accuracy
- Provide better services to customers
- Quicker response to inquiries
- Proactive approach to leaks & outages
- Access & Transparency

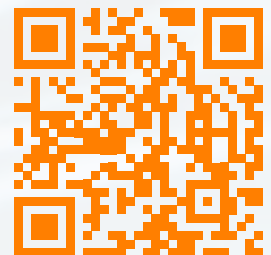
## But what is EyeOnWater and how does it work?

EyeOnWater connects to your Smart Meter and allows for real time access to your water usage. The EyeOnWater portal and mobile app present the data in an easy to read format.

## HOW DO I SIGN UP?

Scan the QR code or visit [www.eyeonwater.com/signup](http://www.eyeonwater.com/signup)

Type in your billing Account Number provided on your water bill.





**HARRIS COUNTY**  
MUNICIPAL UTILITY DISTRICT 82

# EMERGENCY ALERTS

**STAY UP TO DATE WITH TEXT & EMAIL ALERTS**

Harris County MUD 82's Emergency Alert system instantly notifies you of unusual water or sewer conditions, important district works, and construction projects in your area.

This free notification system allows the District to keep you advised as quickly as possible when problems arise.

Opt-in to this free service, and receive an email and/or text message notice(s) with information and guidance.

**REGISTER TODAY AT**

<https://www.hcmud82.com/alerts>

OR Text **"MUD82"** to **281-336-8335**





**HARRIS COUNTY**  
**MUNICIPAL UTILITY DISTRICT 82**

Prsrt Std  
 US Postage  
 PAID  
 Houston, TX  
 Permit #12268



**IMPORTANT WATER SERVICE & BILLING UPDATE INSIDE!**



832-416-1177  
 281-999-3191  
 (281) 651-1618  
 1-800-222-1222  
 713-221-6000  
 713-697-3600  
 911

Crisis Intervention Houston Hotline  
 Harris County Pet Resource (Stray, abandoned, and Abused)  
 Water Bill Questions (MMA)  
 Poison Control  
 Harris County Sheriff's Office (HCSO) - Non Emergency  
 Harris County Constables Office (HCO) - Non Emergency  
 Emergency (Life Threatening, Eminent Danger)



**Numbers  
 to Know**