

Frisco West WCIDDC

(Drought Stage 3)

August 29, 2023

Dear Customer:

Frisco West WCIDDC is unable to provide water at the customary levels or pressure.

To ensure that an adequate supply of water is available for drinking and bathing, you are hereby notified that Stage 3 of the Drought Contingency Plan is now in effect. Stage 3 includes the **MANDATORY** water use restrictions set forth below. Any person who violates the water use restrictions set forth below is guilty of a misdemeanor and, upon conviction shall be punished by a fine of not more than five hundred dollars (\$500). Each day that one or more of the provisions in this Plan is violated shall constitute a separate offense. If a person is convicted of three or more distinct violations of this Plan, the Operator shall, upon due notice to the customer, be authorized to discontinue water service to the premises where such violations occur. Services discontinued under such circumstances shall be restored only upon payment of a re-connection charge, as set forth in the District's Rate Order, and any other costs incurred by the District in discontinuing and reconnecting service. In addition, suitable assurance must be given to the District that the same action shall not be repeated while the Plan is in effect. Compliance with this plan may also be sought through injunctive relief in the district court.

WATER USE RESTRICTIONS

Water Use Restrictions for Reducing Demand Customers will comply with the requirements and mandatory restrictions on non-essential and other water uses as provided below. Specific measures to be implemented during this stage will be determined by the Board, or official designee. The Board, or official designee, may also take other actions not listed, if deemed necessary. All requirements of Stage 1 and Stage 2 shall remain in effect during this Stage 3, plus the following incremental or new measures:

- Require reduction of water use through maximum 1-day-per-week landscape irrigation schedule. Irrigation by means of automatic irrigation systems and hose-end sprinklers can occur between 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 12:00 midnight. Customers with street addresses ending in even numbers (0, 2, 4, 6, 8) may irrigate on Sunday. Customers with street addresses ending in odd numbers (1, 3, 5, 7, 9) may irrigate on Saturday. Any property 1) owned by the applicable Homeowner's Association or 2) deemed a common area or open space of the District may irrigate on Tuesday. Irrigation of landscaped areas and building foundations is permitted between 6:00 p.m. and 6:00 a.m. if it is by means of a hand-held hose, drip irrigation or soaker hose systems.
- Restrict vehicle washing to commercial car wash facilities. Such vehicle washing shall occur only between the hours of 6:00 a.m. and 10:00 a.m. and between 6:00 p.m. and 12:00 midnight.
- Prohibit the filling, refilling or adding of water to swimming pools, wading pools, hot tubs, spas and ornamental ponds.
- Prohibit non-essential internal water use by the District.

- Restrict watering of nursery plant stock to the designated off-peak hours applicable to residential customers.
- Implement a rate surcharge on retail usage.
- Step-up enforcement activities.
- Implement utilization of alternative water sources if available.

The board of Directors appreciates your cooperation and perseverance during this Conservation Condition. Once the Conservation Condition ends, we will notify you and you may then return to normal usage. If conditions should worsen, you will be notified of more stringent restrictions, to ensure the availability of water in your community.

If you have any questions, please contact Inframark, the water and wastewater operator for Frisco West WCIDDC, at 281-579-4500.