



Blue Line

Management & Consulting Services, LLC

General Manager's Report

June 2025

Prepared for:

PALOMA CREEK
DISTRICTS



&

Northlake Estates

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Management and Operational Activities:

- **Management and Operation Updates and Items / Requests and Recommendations for Future Consideration:**

- For the month of May 2025 Blue Line read, handled, reviewed, and/or responded to 254 emails to the GM email account and 376 emails to the Customer Service email account.
- GM is still in the process of getting water meters ordered from Mustang SUD. Applications have to be submitted for each meter location. As of now, there are seven (7) new meters needed. Cost estimates were provided by Mustang and are estimated at
- GM has checked references for potential landscaping companies at the request of the Public Safety / Liaison Committee.
- The radar trailer was last deployed on Shearwater Ave in 8B. From June 1 to June 22nd 2025 (date stopped recording on June 22 for unknown reasons), 7393 vehicles travelled along this road (approx 352 vehicles per day). The average speed was 24.26 MPH and the 85th percentile was 29 MPH. 11.93 % of the vehicles (approx. 882) were travelling over 30 MPH. Highest speeds recorded were 48 and 56 MPH. The trailer is currently deployed on Sedona in 11A due to resident complaints of speeding.

- **Mustang Water Reports, Appeals, UTRWD Updates or Concerns:**

- Blue Line handled multiple extension requests, disconnects, Adjustments, and refunds with Mustang SUD again this month.
- UTRWD, Mustang and the Districts are now under Stage 2 Drought Restrictions. Drought compliance patrols started the week of June 30th. As a reminder the following days are approved for outdoor irrigation ONCE PER WEEK:

The ONE watering day per week for Paloma Creek and Northlake Estates are listed below:

- Addresses ending in even numbers water on **ONLY SUNDAY**.
- Addresses ending in odd numbers water on **ONLY WEDNESDAY**.
- HOA and Commercial Locations NO WATERING (until further notice).
- For all reports related to Mustang SUD use this link below:

https://dww2.tceq.texas.gov/DWW/JSP/EnfActBySys.jsp?tinwsys_is_number=1312&tinwsys_st_code=TX&wsnumber=TX0610036%20%20%20&DWWState=TX

- **Trash Collection Service Updates/Issues:**

- For the month of May 2025 the GM's office received only a few complaints regarding trash and recycling. There were a few instances of missed bins or trash, recycling and bulk being left down, but in most instances the items were recovered by Waste Connections the following day. An amendment to the current contract to add Memorial Day and Labor Day Holidays is in process.
- Newly proposed Bulk Pick-up Days and Zones have been reviewed and tentatively approved by the Public Safety / Liaison Committee. Before any transition occurs, directors want to ensure that such changes are communicated via door hanger, on the web, through HOA email blasts, text alerts, and large banner signage. A preliminary communications planning meeting will be held in July. Transition is expected to take place later this summer or early fall.

- **Public Safety / GM Liaison Committee Updates:**

A. The last meeting was held on July 14th, 2025. Topics included receiving an update from Little Elm Police Department and Little Elm Fire Dept; Waste Connections; Southern Botanical Landscaping updates; updates from the Website and Communications committee, an update on UTRWD Stage 1 Drought restrictions; Engineering matters, including Annual Street Maintenance plans, and preparing new ROW forms and procedures; and general updates from directors.

*The next PC Safety Committee meeting is scheduled for **MONDAY, August 11th, 2025 at 6:30 PM.** This is not an open public meeting as it does not meet the requirements under the Open Meetings Act as stipulated by the Office of the Attorney General of Texas.*

- **Website, Communications, and Tracker Ticket Committee Updates:**

- The last quarterly meeting occurred on June 5th.

- Sign designs were reviewed, approved and are into production.

- There are currently two (2) open tickets in process.

- **Neighborhood Maintenance Issues/Updates/Concerns by District:**

A. District 8-A:

Maintenance Issues/Updates/Concerns :

1. Bus stop locations on South Paloma Creek at Lake Grove are still under review. GoldStar Transportation is being replaced by Little Elm ISD Transportation. GM will make contact when LEISD officially takes over operations in the next school year.
2. Blue Line reported excess builder trash concerns to the developer for corrective action.

Engineering Related Matters for Consideration and/or Approval:

Updates:

1. No updates this month.

Action Item(s):

1. Consider and approve a proposal dated June 13, 2025 from Lee Engineering to perform traffic engineering services on behalf of Blue Line Management and Consulting Services, LLC. in an amount Not to Exceed \$26,400 (8A = \$7,300, 11A = \$11,800, and 11B \$7,300). See attached proposal letter for additional details.
2. Consider and approve an updated ROW order as presented by Blue Line Management and Consulting Services, LLC.
3. Consider and approve a proposal dated July 2, 2025 from Blue Line Management and Consulting Services to perform Engineering Services for the 2025 Paloma Creek Annual Street Maintenance Project in the amount of \$25,680.20.

B. District 8-B:

Maintenance Issues/Updates/Concerns :

1. Nothing to report this month.

Engineering Related Matters for Consideration and/or Approval:

Updates:

1. Blue Line GM and PM met with directors on-site to evaluate and rank roadway deficiencies after recent assessments. Pending work will be prioritized and spread out over the next 2-3 fiscal year budget cycles. Recent assessment costs had a spreadsheet error and the total amount of work needed was significantly reduced.

Action Item(s):

1. Consider and approve an updated ROW order as presented by Blue Line Management and Consulting Services, LLC.
2. Consider and approve a proposal dated July 2, 2025 from Blue Line Management and Consulting Services to perform Engineering Services for the 2025 Paloma Creek Annual Street Maintenance Project in the amount of \$15,861.30.

C. District 11 A:

Maintenance Issues/Updates/Concerns :

1. Beaver dams have returned to the creek area behind Redfin Dr. There are three that have been identified. GM is bidding this out to be completed at the same time as the large 11B grading and excavation project in order to save costs.

Engineering Related Matters for Consideration and/or Approval:

Updates:

1. There are no updates this month.

Action Item(s):

1. Consider and approve a proposal dated June 13, 2025 from Lee Engineering to perform traffic engineering services on behalf of Blue Line Management and Consulting Services, LLC. in an amount Not to Exceed \$26,400 (8A = \$7,300, 11A = \$11,800, and 11B \$7,300). See attached proposal letter for additional details.
2. Consider and approve an updated ROW order as presented by Blue Line Management and Consulting Services, LLC.
3. Consider and approve a proposal dated July 2, 2025 from Blue Line Management and Consulting Services to perform Engineering Services for the 2025 Paloma Creek Annual Street Maintenance Project in the amount of \$22,659.00

D. District 11 B:

Maintenance Issues/Updates/Concerns :

1. The boring work for median irrigation on South Paloma Creek has been tabled and put on hold for the immediate future.
2. 2200 block of Scott Creek: Continued oil leak issues with a resident's car. Trash services remain suspended. GM has been told the leaking vehicle has been moved or removed from the location.
3. Blue Line continues to communicate with and receive updates from Mustang SUD regarding valve risers. Mustang has finally begun repairs but several remain.

Action Item(s):

1. Consider and approve a proposal dated June 13, 2025 from Lee Engineering to perform traffic engineering services on behalf of Blue Line Management and Consulting Services, LLC. in an amount Not to Exceed \$26,400 (8A = \$7,300, 11A = \$11,800, and 11B \$7,300). See attached proposal letter for additional details.
2. Consider and approve an updated ROW order as presented by Blue Line Management and Consulting Services, LLC.
3. Consider and approve a proposal dated July 2, 2025 from Blue Line Management and Consulting Services to perform Engineering Services for the 2025 Paloma Creek Annual Street Maintenance Project in the amount of \$7553.00.

E. District 11 C:

Maintenance Issues/Updates/Concerns :

1. Blue Line crews continue to monitor trash and debris from the 11C outfall areas along Eppright Drive. Trash was collected this month.

Engineering Related Matters for Consideration and/or Approval:

Updates:

1. There are no updates this month.

Action Item(s):

1. Consider and approve an updated ROW order as presented by Blue Line Management and Consulting Services, LLC.
2. Consider and approve a proposal dated July 2, 2025 from Blue Line Management and Consulting Services to perform Engineering Services for the 2025 Paloma Creek Annual Street Maintenance Project in the amount of \$3776.50.



Little Elm Police Services:

I. Personnel/Equipment/Budget Updates:

Personnel: No updates.

Vehicle Updates: No updates.

Equipment: No updates.

Budget: 2025-2026 LEPD Budget Proposal was recently approved.

II. Community Events and Crime Prevention Efforts

None reported to the GM.

III. Braswell Zone School Updates from LEPD (from the SRO Sergeant):

Catherine Bell:

1. See attached newsletter.

Paloma Creek Elementary:

1. See attached newsletter.

Navo Middle School:

1. See attached newsletter.

Braswell High School:

1. See attached newsletter.

IV. Police Calls For Service, Traffic Enforcement Statistics and Related Activities.

For the month of **June 2025**, Little Elm PD logged the following TOTAL calls and activity in all of Paloma Creek:

Total Calls: 645 (dispatched/self-initiated) up from **595** in MAY.

Dispatched calls: 432 up from **396** in MAY.

Officer Initiated calls/contacts: 213 (33%)

Traffic Stops: 150, up from 107 in APR.

Traffic Warnings and Citations Issued: 49/24

Parking Violation Complaints: 27 (1 Citations/7 warnings)

****See Attached Reports Provided By LEPD For More Detailed Information on Street Crimes Unit Activity and Notable Offenses****



Little Elm Fire Services

I. Little Elm FD Coverage/Staffing/ Updates:

A. Staffing: LEPD has a required minimum of 5 firefighter/medics for every company (engine and ambulance). Minimum staffing levels were met on all days this month.

B. Apparatus Updates: There are none this month.

C. Personnel Updates: None

II. Community Events:

A. Nothing to Report this month.

III. Run Logs and Calls:

A. For the month of June 2025, Little Elm FD responded to a total of 108 calls for fire/ems services, up from 102 in May of 2025.

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