

Sonterra MUD Notice to Customers

Stage 1 MODERATE Water Shortage Restrictions

Please be advised that Sonterra MUD (the District) will implement **Stage 1 Moderate Water Shortage Restrictions effective Thursday 31 August 2023** due to high temperatures and excessive demand. The district needs to reduce demand by a minimum of 10%. The following will apply to all customers:

Designated Outdoor Watering Days:

- **Tuesday, Thursday and Saturday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **even number (0, 2, 4, 6, or 8)** and locations without addresses;
- **Monday, Wednesday and Friday** for customers with street addresses, box numbers, or rural postal route numbers ending in an **odd number (1, 3, 5, 7 or 9)**

Water Use Restrictions:

- **Designated Watering Hours will be between midnight and 10 a.m. and between 8 p.m. and midnight on the Customer's Designated Watering Days.**
- Irrigation of landscaped areas with hose-end sprinklers or automatic irrigation systems will be limited to the Designated Watering Hours on a Customer's Designated Watering Days.
- Irrigation of landscaped areas by means of a hand-held hose, a faucet -filled bucket or watering can of five gallons or less, or a drip irrigation system is permitted at any time.
- The use of water to wash any Vehicle, other than on the premises of a commercial car wash or commercial service station or as required to protect the public health, safety, and welfare (such as the washing of garbage trucks and Vehicles used to transport food and perishables), is prohibited except during Designated Watering Hours on the Customer's Designated Watering Days and, when permitted, must be done with a hand-held bucket or a hand-held hose equipped with a positive shutoff nozzle for quick rises.
- Filling, refilling, or adding water to any privately-owned indoor or outdoor swimming pool, wading pool, or Jacuzzi-type pool is prohibited except during Designated Watering Hours on a Customer's Designated Watering Days.
- Operating any ornamental fountain or pond for aesthetic or scenic purposes is prohibited, except if necessary to support aquatic life or if the fountain or pond is equipped with a recirculation system.
- Restaurants are prohibited from serving water to patrons, except upon request.
- Non-essential water use is prohibited.

Visit Sonterramud.org or crossroadsus.com for more information.