

KAUFMAN COUNTY FRESH WATER DISTRICT 1-D

WATER SERVICE

Owner & Tenant deposit - \$100 (proof of ownership/lease required, will be billed in 1st month's billing) and \$30.00 Service fee and \$5 Transfer Fee applies to all new accounts and will be included in the 1st bill.

If a request is made to temporarily disconnect service a \$25.00 fee will be added to your bill for the turn off and additional \$25.00 to resume service.

Your meter will be read on the 3rd Monday each month. Monthly bills will be sent out on the 1st week of each month, unless that day falls on a weekend or holiday. Payment in full is due on your account 15 days after the bill date. A late charge of 10% will be added if payment is not received by the due date; additionally, a red tag may be hung on your door to warn you of the impending service disconnection.

In the event payment is not received before the 23rd day after the bill date, your account will be considered delinquent and service will be terminated. Accounts reaching delinquent status will be subject to a \$75.00 reconnection fee and an additional \$100 deposit for owners and tenants in order to restore service.

There is a \$25.00 fee for all returned checks.

If your water service is ever disconnected for non payment or returned check, payment must be made by **money order only** to restore services.

No letters of credit or payment history will be accepted in lieu of a deposit.

KCFWSD 1-D WATER RATES

Minimum Monthly Charge	\$35.00
Law Enforcement Patrol	\$15.00 per month
Water Commodity Charge (per 1,000 gallons per month)	

Gallons Used	Commodity Charge
0001-5,000	\$2.50
5,001-10,000	\$3.50
Over 10,000	\$4.50

Sewer Commodity Charge (per 1,000 gallons per month)

Gallons Used	Commodity Charge
0001-5,000	\$2.50
5,001-10,000	\$3.50
Over 10,000	\$4.50

*\$15.17 Monthly Trash Pickup included with monthly water bill. \$6.87 monthly for each additional cart. Collection for trash and recycle is every Wednesday. Replacement fee for lost or stolen carts will be a \$80.90 fee.

KCFWSD 1-D Payment Options:

Online: www.paymyinframarkbill.com (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day). Automatic Bank Draft is also available through the website.

Phone: 800-441-4501 (Credit Card 3% fee, Electronic Check \$1. Payments posted next business day)

In Person: The Inframark office is open from 8:00 a.m. to 5:00 p.m. Monday through Friday. A night drop is located on the front door for your convenience. Our office is located at 9550 Helms Trail Suite #800 Forney, Texas 75126 and can be reached at (972) 552-9496.

Bill Pay: If utilizing online bill pay through your bank, please verify you have correct mailing address, and full account number to ensure proper handling and processing. Please allow 7 to 10 days for processing.

PLEASE PROVIDE FULL ACCOUNT NUMBER WITH PAYMENT

Windmill Farms Waste Collection Schedule

TRASH AND RECYCLE ARE COLLECTED ON WEDNESDAY. CONTAINERS MUST BE ON CURB FOR PICK UP BY 7 AM.