



# AMR Smart Metering Program

Dear WC MUD #11 Resident,

Williamson County MUD #11 has recently completed the installation of new electronic water metering devices and an automatic metering system (AMI) with Master Meter Inc. Customers can now access their own meter information setup their My Water Advisor accounts by visiting

<https://mywateradvisor2.com>



To Complete Login Please make sure that you use the Name listed on your Water Bill (Bottom Left) exactly as it is spelled and your 10 digit account number. NOTE: The cell phone search functionality does not work at this time.



### Join My Water Advisor

Sign up with cell phone  
Phone number registered with your service provider

Sign up with account number  
Account number as it appears on the bill



Need help? Call your utility office

Your water utility name can be found in the monthly water bill

### Join My Water Advisor

071xxxxxx (10 digits)

Name as it appears in  
the bottom left of  
your bill

ACCOUNT NUMBER AS IT APPEARS ON YOUR BILL

Account number

FULL NAME AS IT APPEARS ON YOUR BILL

Your full name

CONTINUE

The My Water Advisor app is also available on the App store or Play Store to download as an app.

Once logged in you will be able to view your water consumption on a monthly, daily or hourly basis, compare usage with typical usage in the neighborhood and set forecasts and alerts to notify you of abnormal usage.

If you have any questions regarding login or your meter, please contact Crossroads Utility Services LLC at 512-246-1400 or via email [customerservice@crossroadsus.com](mailto:customerservice@crossroadsus.com)

Sincerely,  
Crossroads Utility Services, LLC